

Return Instructions

Retain our Black and Red delivery crate for the safe return. A charge is made for any that are lost or misplaced.

After you have advised us to off-hire FedEx TNT will email you the returns barcode address label to print and put in the documents enclosed envelope provided to then stick on the crate side.

You should also print the accompanying two consignment notes, one for you to retain and have signed by the collecting driver and one for the driver to take along with the sealed crate.

Ensure your results are downloaded, remove your belongings, previous delivery notes, labels and barcodes then stick the new documents enclosed envelope with our address and the barcode clearly showing on the black crate side, not on the dimpled lid please.

Use two of the supplied yellow snap-in crate lid tamper seals to secure the lid as shown in the images below.

Should the yellow snap-in tamper seals be missing use cables ties or similar and if you require additional returns documents please email us.



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